

CITIZEN'S COMPLAINTS

DATES (Adopted/Revised)	GUIDE WORDS
Adopted March, 2007	Complaints Personnel

The Board of Trustees is obligated to provide adequate safeguards for school personnel for conscientiously performing their duties in the district, according to the general guidelines set forth in Board policy and procedure.

The Board of Trustees understands that from time to time, citizens will have various complaints about the performance of school personnel. Citizens having complaints are to take the complaint to the person in question with an intent to problem solve. If that is not possible, the complainant is then to follow the chain of command.

The Superintendent is directed to develop an informal and formal procedure in which to address citizens' complaints.